

STATE OF NEW MEXICO OFFICE OF SUPERINTENDENT OF INSURANCE



SUPERINTENDENT OF INSURANCE
Alice T. Kane

BULLETIN 2024-019

October 1, 2024

TO: NONRESIDENT ADJUSTERS

RE: THIS BULLETIN SUPERCEDES ALL PRIOR ADJUSTER LICENSING GUIDANCE

New Mexico will continue to collaborate with the NAIC and interested parties in the evolving adjuster community. Changes to the New Mexico Administrative Code (NMAC) 13.4.8 take effect April 1, 2025, and OSI understands the time allocated for meeting compliance is unlikely, therefore this requirement will begin to be enforced upon renewal licenses with an expiration date of April 2026 and ongoing.

Requirements for individual nonresident adjusters:

- Must have resident license in the home state, if not, must select an acceptable DHS jurisdiction
- State must require passed examination
- State must have CE requirement – If the resident state issues the license but does not have a CE requirement, the adjuster can complete the education with an approved NM provider or with an approved state (listed below)
 - If you live in a state that does not issue adjuster licensing, you will be required to have a DHS.
- NM will accept the following states as DHS option for applicants who resident state does not license adjusters.
 - AL, AR, FL, ID, IN, KY (only for IA), LA, MN, MT, NH, NC, NV, OK, TX, UT, WA, WV, WY
- The following states do not have a CE requirement for adjusters and therefore cannot be *selected* as a DHS. NM will not accept a DHS from:
 - AZ, CT, HI, ME, MI, NY, SC, VT

Main Office: 1120 Paseo de Peralta, Fourth Floor, Santa Fe, NM 87501
Satellite Office: 6200 Uptown Blvd NE, Suite 400, Albuquerque, NM 87110
Main Phone: (505) 827-4601 | Toll Free: (855) 4 - ASK - OSI

www.osi.state.nm.us

Expectations for currently license adjusters if your home state does not require CE.

- CE's may be completed by a New Mexico approved CE Provider or in an approved jurisdiction.
- The CE's must be equivalent or substantially equivalent
- The CE Transcripts must be reported to the NIPR Attachment Warehouse or emailed to our general email box and/or reflected in our state's database by the CE Provider prior to submission of Renewal Application
- If proof of CE Compliance is not provided, the application may be subject to a rejection.
- If the renewal application is not approved, due to noncompliance of the CE requirement, the license will remain in Expired status for up to one year, within that year the licensee becomes CE compliant, a late renewal application may be submitted.
- If license is not renewed within one year from expiration date, the license will become "Inactive".

Questions regarding this bulletin should be directed to Producer Licensing, by emailing Agents.Licensing@osi.nm.gov or by calling 855-427-5674 opt #1.

ISSUED this 1st day of October 2024.



ALICE T. KANE
Superintendent of Insurance